



POWER AFRICA COVID-19 WEBINAR SERIES

The USAID-funded West Africa Energy Program (WAEP) has teamed up with Association of Power Utilities of Africa (APUA) to bring the COVID-19 Webinar Series to our partner utilities. The series will cover a range of topics to help utilities continue to adapt to the COVID-19 landscape and plan a successful path forward.

Please keep an eye on your inbox for webinar registration links to come.

ALL WEBINARS WILL OCCUR TUESDAYS AT 11am GMT

We look forward to your participation!

Please join us for the following webinars:

- October 20** **COVID-19 Impacts on Power Sector in West Africa**
Analyzing high-level implications across the energy sector that impact utilities' ability to remain resilient and plan course to return to "business as usual."
To register, [click here](#)
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- October 27** **Communicating Change within the Utility during COVID-19**
Cover how utilities can more effectively communicate with staff especially through periods of change
To register, [click here](#)
-
- November 3** **Business Impact Assessment and Continuity Planning**
Provide Utilities with knowledge and tools to develop/revise their business continuity plans
To register, [click here](#)
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- November 10** **Customer Engagement during COVID-19**
Discuss methods and channels to effectively engage clients and improve client relations
To register, [click here](#)
-
- November 17** **Assisting in Financial Planning for Utilities Negatively Impacted by COVID-19**
Provide tools and financial planning strategies to aid utilities' recovery from financial losses caused by COVID-19
To register, [click here](#)
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- December 8** **Power Purchase Agreements Negotiations and Management**
Deliver best practices in developing, implementing, and managing adjustment tools and arrangements related to their respective type of PPA contracts.
To register, [click here](#)

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COVID-19 Impact on West Africa's Power Sector

As utilities address the effects of COVID-19 on their operations and service delivery, this webinar will provide a high-level perspective of impacts, trends, and best practices for response and recovery across the energy sector that can have consequences on utility businesses. As the inaugural webinar for the APUA-WAEP COVID-19 Webinar Series, this session will provide participants a convening opportunity to discuss general COVID-19 challenges and opportunities before diving into more tactical and highly relevant topics.

Guest Speakers: Ghana Volta River Authority

Date: Tuesday, October 20, 2020

Time: 11am GMT

To register, [click here.](#)



Rashid Ali Abdallah
Executive Director
(AFREC), African Union



Siengui Apollinaire KI
Secretary General
WAPP



Abel Didier Tella
Director General
APUA-ASEA



David Thompson
Deputy Coordinator
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Stay tuned for the next
webinar in the Series:

Communication within the Utility during COVID-19 and Other Crises
Date: October 27, 2020 | Time: 11am GMT